

Thank you for choosing Glidepath as your fibre service provider.

Please complete the form to activate your account. For any questions, please contact your account manager or our support team on 016 004 0060 or info@glidepath.co.za. Email your signed pre-order form to sales@glidepath.co.za.

Sales Consultant

Customer Details

Name & Surname

E-mail Address

Cellphone Number Alternative Number

Installation Address

Installation Contact

Contact Name Network Name

Contact Number Network Password

* Minimum 8 characters

Company Details

* To be completed only if the application is for a business site.

Company Name

VAT Number Registration Number

Email Address

Installation Address

Select a Fibre plan: Uncapped, Unshaped, Unthrottled

- Glidepath 50/25 | R749 | 50 Mbps Download | 25 Mbps Upload, R575 activation*
- Glidepath 100/50 | R899 | 100 Mbps Download | 50 Mbps Upload, R575 activation*
- Glidepath 200/100 | R1199 | 200 Mbps Download | 100 Mbps Upload, R575 activation*
- Glidepath 300/150 | R1450 | 300 Mbps Download | 150 Mbps Upload, R575 activation*

* The R575.00 activation fee and the first month package fee you choose, is payable before order is placed with Openserve. Relocation of the service is regarded by Openserve as a cancellation of service and a new installation at your new address, installation fee will apply.

I, , ID Number

agree to signing up with Glidepath Fibre on a month to month basis (minimum of 12 months) based on the package selected above. I agree to pay the amount for the package (including the activation fee) via EFT or Cash deposit. I accept that this network is NOT TORRENT friendly and that torrents are actively blocked when the network is busy. I acknowledge that the equipment installed remains the property of Glidepath. Upon cancellation of this service the equipment will be recovered by Glidepath and that there is a 60 day notice period for cancellations. I have read and understood the *terms and conditions* on www.glidepath.co.za.

Signature: _____ Date: _____

Client agrees and accepts the following:

1. Router limitation explanation:
With a standard installation we use the Ruijie router. Wireless coverage differs from house to house depending on the layout, the thickness of the walls and obstructions. Should you require more coverage we can assist by doing a free site visit and quote you on a solution that will best fit your requirements.
2. Relocation:
When you relocate the service, Openserve regards it as a cancellation of service and a new installation at your new address. R575.00 activation is payable before installation at new address.
3. Cancellation
If the new service is terminated within 6 months of installation, the full installation and activation fee will be recoverable. For Openserve Fibre Connect this will be R4,500 excl Vat. If the service is terminated after 6 months but before 12 months, the above amounts will be recovered pro-rata, in proportion to the remaining period up to 12 months
4. Defaulting on subscription
This is not a pre-paid service, you must pay every month in advance, failure to pay for the service will lead to services being disconnected. You will be liable for all outstanding amounts due to Glidepath, even if the service has been disconnected.
5. Third party apps and streaming services.
Glidepath Internet can not be held responsible for any 3rd party software/application or streaming services. We provide Internet, if we can prove that there is no problem with the service/speed then you must contact the relevant service provider.
6. Client damage or misuse of equipment
Glidepath will not be held responsible for user damage/ Power surge or misuse of equipment.
Example: using the router power supply as a cell phone charger.
7. Additional Charges
Client will be charged for additional work not stipulated by client before installation - Example:
Moving of router to different room or additional equipment to be set up.
8. Equipment
The equipment installed remains the property of Glidepath Internet. Upon cancellation we will arrange the collection of our equipment. Should the equipment be damaged or not at the installed premises the client will be held responsible for the replacement cost.

Signature: _____ Date: _____