

Thank you for choosing Glidepath as your service provider.

Please complete the form to activate your account. For any questions, please contact your account manager or our support team on 016 004 0060 or info@glidepath.co.za. Email your signed registration form to sales@glidepath.co.za.

Sales Consultant **Cally Cilliers**

Customer Details

Name and Surname		
Email Address		
Cellphone Number	Alternative Number	
Installation Address		

Installation Contact

Contact Name		Network Name	
Contact Number		Network Password	

Company Details

* Minimum 8 characters

* To be completed only if the application is for a business site.

Company Name			
VAT Number		Registration Number	
Email Address			
Installation Address			

Select a 24 Month Contract Package

- Silver Basic | R499 | Uncapped, 10-15 Mbps* speed, R650 installation
- Silver Lite | R650 | Uncapped, 15-20 Mbps* speed, R650 installation
- Silver Pro | R699 | Uncapped, 20-25 Mbps* speed, R650 installation
- Gold | R899 | Uncapped, 25-30 Mbps* speed, R650 installation
- Platinum | R1499 | Uncapped, 30-35 Mbps* speed, R650 installation

* Upload Speeds are guaranteed at 50% of provided Download speeds | Accounts are payable in advance.

I, , ID Number

agree to signing up for a 24 month contract with Glidepath based on the package selected above. I agree to pay the amount for the package (including the installation fee) via EFT or Cash deposit. I accept that this network is NOT TORRENT friendly and that torrents are actively blocked when the network is busy. I acknowledge that the equipment installed remains the property of Glidepath. Upon cancellation of this service the equipment will be recovered by Glidepath. I have read and understood the *terms and conditions* on www.glidepath.co.za.

Signature: _____ Date: _____

Client agrees and accepts the following:

1. Router limitation explanation:
With a standard installation we use the Mikrotik router. Wireless coverage differs from house to house depending on the layout, the thickness of the walls and obstructions. Should you require more coverage we can assist by doing a free site visit and quote you on a solution that will best fit your requirements.
2. Relocation:
Relocation fee of R632.50 is payable before installation at new address. Our equipment will be removed from the old address by Glidepath Internet. Relocating to an address where Glidepath Internet has no coverage, will be considered as a cancellation of service and could result in an early cancellation fee of R4500.00 Excluding VAT
3. Cancellation
Either party may terminate the agreement after giving the other party NOTICE of 2 months prior to such termination. In the event that the client has selected a 24 month contract, the client agrees that in the event of cancelation by the client, the client will be liable for a cancelation/penalty fee of R4500.00 Excluding VAT.
4. Defaulting on subscription
This is not a pre-paid service, you must pay every month in advance, failure to pay for the service will lead to services being disconnected. You will be liable for all outstanding amounts due to Glidepath, even if the service has been disconnected.
5. Third party apps and streaming services.
Glidepath Internet cannot be held responsible for any 3rd party software/application or streaming services. We provide Internet, if we can prove that there is no problem with the service/speed then you must contact the relevant service provider.
6. Client damage or misuse of equipment
Glidepath will not be held responsible for user damage/ Power surge or misuse of equipment. Example: using the router power supply as a cell phone charger.
7. Additional Charges
Client will be charged for additional work not stipulated by client before installation - Example: Moving of router to different room or additional equipment to be set up.
8. Equipment
The equipment installed remains the property of Glidepath Internet. Upon cancellation we will arrange the collection of our equipment. Should the equipment be damaged or not at the installed premises the client will be held responsible for the replacement cost.
9. Permission
Permission must be obtained from the owner of the property on which the installation is being done by the client before the installation, early cancellation fee will apply if the installation is cancelled by the owner/client.

Signature: _____ Date: _____